

SEG SELF-INSURER WORKERS' COMPENSATION FUND

FILING A WORKERS' **COMPENSATION CLAIM**

SET SEG members will now file workers' compensation claims using the SET SEG Member Portal, simplifying the claims process. If you do not have a Portal account, please contact your district's Primary User or email pcwcteam@setseg.org for access. Users will need to have either Primary or Support permissions to file workers' compensation claims.

LOGGING IN

Navigate to setseg.org and log in to the Portal using the login fields at the top-right portion of the page.

Note: If you have Portal access for multiple districts, make sure to select the appropriate account on the My Account Overview Page.

FILING A CLAIM

- Select File a Claim/Review Claims under the Workers' Compensation tab.
- Select Submit a New Claim.
- Complete all required fields and select Save Changes.

UPLOADING FILES

- After saving the claim, you will be redirected to the File Upload Page to attach any supporting documentation. Upload documents like injury reports, medical documentation, witness statements, and provider bills.
- Select **Upload File** to attach supporting documentation to the claim.
- Your claim will be submitted to CRS and assigned to an adjuster. CRS will contact you once a claim number and adjuster have been assigned.
- To add documents at a later date, navigate to the File a Claim/Review Claims Page under the Workers' Compensation tab, select Existing Claims, and choose the claim you'd like to attach documents to. Navigate to the File Upload Page and attach documents. Click Save Changes to send the documents to your CRS adjuster.