

EMPLOYEE BENEFIT SERVICES REPORTING BASICS

Employee Navigator has both pre-configured and customizable reporting options. Ad Hoc Reports allow you to select specific demographic and enrollment data to include in your reports. Pre-configured reports may allow for some customization; however, the title of the report indicates the type of data retrieved.

Useful Reports:

- Ad Hoc Row-Based Report: Customizable fields for reporting purposes
- **Pending EOI**: Used to identify employees pending voluntary benefit amount and notify employee EOI when needed
- Payroll Deduction Report
- Enrollment Changes & Demographic Changes: Shows changes with a side-by-side look of what the field was prior and the new value

Helpful Tips:

- Spend some time testing different reports
- Each report has a blue Info button **1** that displays a description of the report when clicked
- Toggle between Employee and Enrollment fields to select data to include



- Click Reorder Selected Fields to reorganize data fields
- After viewing a report, click **Fields** to add or remove selected data in your existing report if any data is missing or unneeded
- Select if you want to Include or Exclude Dependents, Declined, Ended, or Not Enrolled
- Select type of enrollment:
 - Default: Both Current and Open Enrollment
 Note: Default enrollment is not available on all Ad-Hoc reports
 - Current: Current Enrollment
 - **Open**: Open Enrollment records only when Open Enrollment is active



REPORTING BASICS

Options
Review options and filters
Dependents:
Include dependents
What to exclude:
Declined enrollments
Ended enrollments
Not enrolled
What type of enrollment:
Default 🗸
Default
Open
Linni enrolments based on d

Building an Ad-Hoc Report:

- 1. Click Row-Based Report.
- 2. Select the Employee demographic data fields to include the report (SSN, Name, Address, DOB, Class, Salary, etc).

selected helds, use options to refine the dat
Fields
Employee 🗸
Profile & Personal
Select All
Social Security Number
First Name
Middle Name
Last Name
Suffix

3. Select the Enrollment data fields to include (Benefit, Plan, Coverage Level, EE per Pay or Monthly Cost, Benefit Amount, etc.)



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Fields	
Enrollment 🗸	
Enroliment	
Select All	
Enrollment Type	
🖾 Plan 🝸	
🗆 Carrier 🝸	
🖬 Benefit 🝸	
🖾 Coverage Level 🝸	
Start Date	
 Start Reason 	
End Date	
End Reason	
Decline Reason	
EE Monthly Cost	
ER Monthly Cost	
Plan Monthly Cost	
Benefit Amount	
Covered Payroll Amount	

4. Select as needed – Include Dependents; Exclude Declined, Ended, and/or Not Enrolled

Review options and filters
Dependents:
Include dependents
What to exclude:
Declined enrollments
Ended enrollments
Not enrolled
What type of enrollment:
Current

- 5. Select Type of Enrollment.
- 6. Click View Review the format & data included in the report
 - a. If changes are needed:
 - i. Click **Fields** to go back to the report you have just built and select more or remove options you included

Fields	Found 37							Q			
> View	Download										
Save	Employee SSN	Relationship	Social Security	First Name	Class	Plan	Start Date	Decline Reason	Coverage Level	EE Monthly Cost	Benefit Amoun

b. If no changes to the data parameters are needed - Click Download to access the Excel file

Example: Build a Dependent Age Report to find Dependents who will age out of COBRA eligible benefits and possible Coverage Tier Changes



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- 1. Select Row-Based Ad Hoc Report
- 2. Employee Fields (information will pull for Dependents)
 - a. Social Security Number
 - b. Last Name, First Name
 - c. DOB & Age
 - d. Disabled (scroll down the page to find Disabled under the Medical section)

Fields
Employee 🗸
Profile & Personal
Select All
Social Security Number
First Name
Middle Name
Last Name
Suffix
Preferred Name
Display Name
Full Name
Sex
Gender Identity
DOB
🗹 Age

- 3. Enrollment Fields (click the drop down arrow under Fields to switch to Enrollment)
 - a. Plan (gives Plan Name)



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b. Benefit (type of Benefit ex. Medical, Dental, Vision)

Fields		Options
Enrollment 🗸	타. Reorder Selected Fields	Review options and filters
Enrollment	^	Dependents:
Select All		Include dependents
Enrollment Type		
🖬 Plan 🝸		What to exclude:
Carrier		
🛛 Benefit 🝸 🔄		Declined enrollments
Coverage Level T		Ended enrollments
Start Date		Not enrolled
Start Reason		
End Date		
End Reason		What type of enrollme
Decline Reason		
EE Monthly Cost		Default 🗸
C ED Monthly Cost		

4. Options:

- a. Include Dependents
- b. Exclude Declined, Ended and Not enrolled
- c. Custom Filters Click Show & select benefits dependents could age out

Note: Scroll down the page to find more data fields that you can include in the report

Custom Filters	
Plan	show
Benefit	hide
 Medical Supplemental Medical Dental Vision Hospital Indemnity Life 	A

- 5. View & Download report if all data has been added
 - a. Filter by Age and Relationship to identify dependents nearing the age out rules for your benefits
- 6. Follow the steps in the <u>Saving a Customized Report</u> section to reuse this report as needed



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Saving a Customized Report:

- 1. Create the report
- 2. Click Save instead of Download

Fields	Found 37
> View	🕒 Download
Save	Empl

3. Complete the Template Name and Description – Use a Report Title that aligns with the report you created

Report Template
Save the definition as a template. The data will be pulled on demand for the when accessing the <i>View</i> page. Data are not stored in this template.
Template Name
Payroll Deductions Report By Class
Description
Add a custom description to detail what is included in the report
Save Template

- 4. Click Save Template
- 5. Add it to your Reports tab
 - a. Go back to the main Reports Page Click Manage Saved Report Templates

Saved	Report Templates	
Manage	Saved Report Templa	tes
Favorite	5	
Pending	EOI	

b. Click the Star next the report you just saved



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All Saved Re	port Templates
Favorite	Report Template
*	Payroll Deductions Report By Class
*	Pending EOI

6. The custom report will now show on your Favorites list





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Pending EOI Report:

Employees may elect benefit amounts above the policy Guarantee Issue amount. You can quickly run the Pending EOI report to find employees needing to apply for Evidence of Insurability

- 1. Add Pending EOI Report to your Favorites list (if not already showing)
 - a. Click on Manage Saved Report Templates
 - b. Click on Shared With Me and click the Star next to Pending EOI



2. Click Reports Menu to find the Pending EOI report link under your Favorites



Note: The reporting fields are pre-selected; however, you can add more if needed after clicking on the Pending EOI link

- 3. Select any additional Employee and/or Enrollment fields needed
- 4. Select the Benefit(s) you need to review for Pending EOI
 - a. Click Show next to the Benefit under Custom Filter, then select Group Life and/or Voluntary Life



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Select All	✓ Declined enrollments
Social Security Number	Ended enrollments
First Name	Not enrolled
Middle Name	
Last Name	What type of enrollment:
Suffix	that type of enforment.
Preferred Name	Default
🗆 Display Name	
Full Name	
Sex Sex	Limit enrollments based on dates:
Gender Identity	
DOB	Put in the system between:
C Age	and 🗎
Marital Status	
Date of Marriage	
U.S. Citizen	Custom Filters
🗆 Visa Status	
Veteran Status	Benefit <u>hide</u>
Military Reserve Status	Group Life
Race/Ethnicity	Voluntary Life
□ Office T	

- 5. Select any additional Employee and/or Enrollment fields needed.
- 6. Click View & Download (if applicable)

Download															
							Employee			Spouse			Employee		Spouse
Social						Employee	Pending	Employee	Spouse	Pending	Spouse	Employee	Approved	Spouse	Approved
Security				End	Decline	Insurability	Benefit	Pending	Insurability	Benefit	Pending	Approved	Benefit	Approved	Benefit
Number Last Na	ame First Name	Benefit	Start Date	Date	Reason	Requested	Amount	Cost	Requested	Amount	Cost	Cost	Amount	Cost	Amount
		~										00.00	075.000.00		

- 7. You will see which employees have a request amount that is pending approval and amounts that have been approved
- 8. Follow up with the employee(s) to ensure they complete the EOI application
 - a. HR Offices can submit paper applications via the secure SET SEG portal
 - b. Employees can apply directly with those carriers offering online applications.

During Open Enrollment

1. Change Type of Enrollment from Default to Open

What type o	of enrollment:
Open	~

Note: SET SEG will monitor EOI's and requested

coverage will be withdrawn if the EOI is not received within 2 weeks from the date the new hire and/or open enrollment window closes



REPORTING BASICS

Payroll Deductions Report:

Used to determine the per pay deduction based on the number of pay deductions and employee cost share configured in Employee Navigator.

Note: Accuracy of report is contingent upon Payroll Groups and Employee Cost Share information being current in Employee Navigator

Reports							
Ad Hoc Reports							
Row-Based Report							
Column-Based Report							
Payroll Deductions Report							
Voluntary and Group Life Report							
HSA Report							



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1. Select the Employee and Enrollment fields you wish to include

Fields	
Employee 🗸	
Profile & Personal	
□ Select All	
Social Security Num	Iber
First Name	
Middle Name	
🗹 Last Name	
Suffix	
Preferred Name	
Display Name	
Full Name	
Sex	
Gender Identity	
DOB	
🗆 Age	
Marital Status	
Date of Marriage	
U.S. Citizen	
Visa Status	
Veteran Status	
Military Reserve Sta	tus
Race/Ethnicity	
Class T	
Pavroll Group	



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2. Custom Filters - you can pre-filter by selecting any field with the Filter icon next to it



3. Enter the Effective Date

Note: enrollments prior to or after the Effective date will not be included

- 4. Sum dependent costs When selected combines dependent & employee costs.
- 5. Click View and Download when all needed data has been included



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Enrollment and Demographic Changes Report:

- Enter the Date Range for the enrollment changes needed
 Note: Avoid using this report during your district's Open Enrollment period other, preferred reporting methods are available during that period of time
- 2. You can choose to filter by Carrier, Plan, or Event Type (Ex, Add Coverage for New Spouse; Coverage level change, etc.)
 - a. "All" will pull all changes made in the date range given
- 3. Click Generate
- 4. Search the report with the **Search Field** type employee name, dependent name, etc. or download and filter using the Excel file

Enro	oime	ntunar	iges -									• васк	то керога	s Menu	
Date Range		02/01/2023	i	to 🏛	03/30/2023		#								
Carrier		All				~									
Plan		All				~									
Event Type		All				~									•
Gene	rate														
							🕒 csv	🗴 Excel	🔒 Print	Search Rep	port			۹	
SSN	First Name	Last Name	Carrier	Plan	Т		Enrollment Start Date	Enrollment End Date	Event	Changed Field	Changed On	From	То		Modified By