

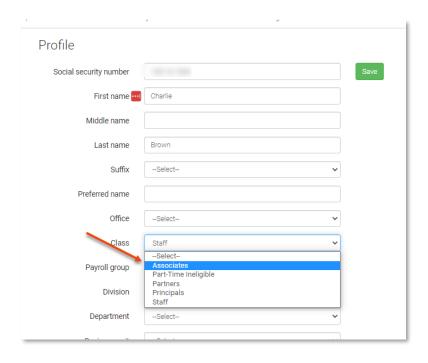
Employee Navigator assigns benefit eligibility by **Benefit Class**. Eligibility can change when an employee changes Benefit Classes. Following the correct steps is important to ensure the new Benefit Class eligibility applies and you can update the benefits accordingly.

Helpful Tips:

- Benefits are assigned by Benefit Class and the eligibility rules on effective dates will apply
- Read each screen carefully to make certain no steps are missed
- Use the effective date of the Benefit Class change to drive the effective date of any ending and newly starting benefits eligibility rules will apply
- If the class change is due to error and not a true Benefit Class change, use the hire date as the effective date
- Review the new enrollment and effective dates carefully to ensure everything is correct before completing the enrollment

Scenario: Charlie Brown is in the Staff Benefit Class in 2022 and is moving to the Associate Benefit Class as of 3/1/2023. Staff and Associate employees are not offered the same benefits and Charlie will change benefit plans.

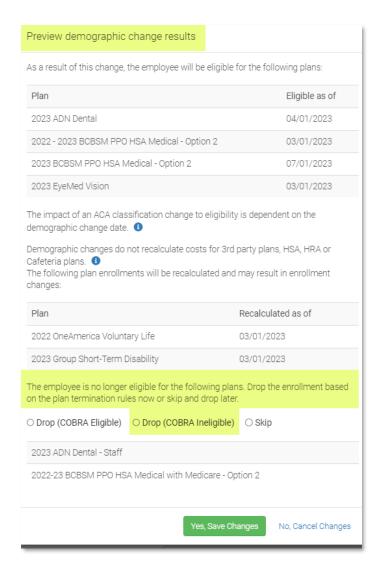
- 1. Type the employee's name in the search bar
- 2. Select Profile
- 3. Click the drop-down menu next to Class, select the new Benefit Class, and click Save



Enter the effective date of the position change & click Next
 Note: Eligibility rules will determine the effective date of ending and new benefits



- 5. Employee Navigator recalculates benefit eligibility based on the new Benefit Class and effective date
- 6. Review the eligibility change summary screen carefully to see newly eligible and no longer eligible benefits.



- Select Drop (COBRA Ineligible) for the benefits that need to be dropped (if applicable)
 Note: If this stepped is missed, you may not be able to update enrollment correctly and will need to email employeebenefits@setseg.org for further assistance
- 8. Click Yes, Save Changes after reviewing all details and correction actions are selected





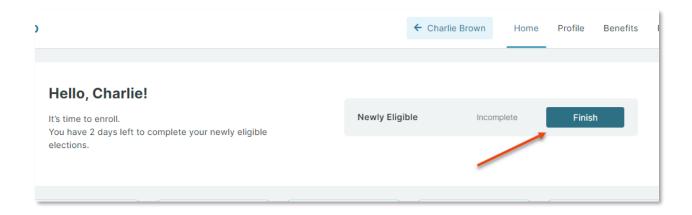
9. The next screen will be a summary of any benefits that did not change – click **Proceed** after reviewing





Make new elections (if applicable):

- 1. Navigate to the Employee Management tab and select Employee Home Page
- 2. Click **Finish** to make the new elections



3. Complete each step in the enrollment process & review the final elections if everything is accurate select Click to Sign to complete enrollment

